Generative AI

## Improving Your Field Service Business Outcomes

Introducing SightCall Generative AI for Field Services

SightCall's cutting-edge Generative AI solutions seamlessly integrate into your field service workflows, delivering unprecedented efficiency, accuracy, and insight to your field technicians.

Unlock the future of field service with our transformative offerings:

AI Recognition:
Precision Equipment and Parts Identification

Elevate your technical support interactions with a customized AI Recognition model. Custom-trained AI identifies equipment and parts with unrivaled accuracy through advanced computer vision. AI Recognition effortlessly scans, analyzes, and pinpoints components. Now you can expedite problem diagnosis, deliver faster problem resolution, and decrease parts wastage in your service workflows.
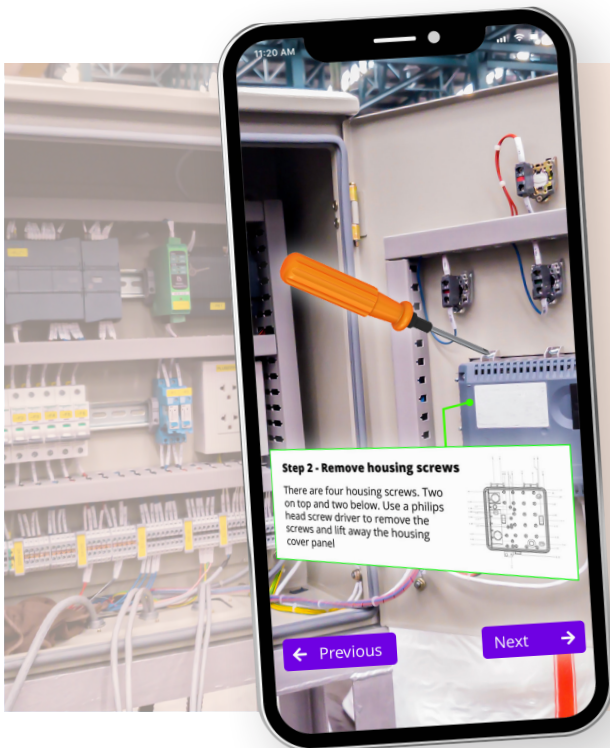
AI Recommendation:
Expertise at Technician Fingertips

Provide actionable solutions on demand, instead of letting your technicians waste valuable time searching for solutions. Boost technician performance with AI-backed troubleshooting guidance. AI Recommendation uses the deep technical knowledge found in your knowledge base and generates recommendations to solve technical problems. Take your AI Recommendation to the next level incorporating the data collected through AI Recognition and AI Reporting.

AI Reporting:
Instant Service Report Generation

Reduce the time Field Service Technicians spend documenting service engagements, onsite work, and session outcomes. AI Reporting generates accurate ticket summaries based on visual, voice, and text data collected in service technician engagements. Field technicians don't have to burn out on repetitive admin tasks. Instead, they focus on improving processes and your positive business outcomes.

Reshape the future of your field service organization with AI Recognition, AI Reporting, and AI Recommendation – the ultimate trio of innovation and efficiency.